

IMPORTANT NOTICE TO MEMBERS- SUDBURY CREDIT UNION MASTERCARD PROGRAM

Effective January 1, 2018, Sudbury Credit Union will be working with a new credit card provider.

If you carry a Sudbury Credit Union Mastercard credit card from CUETS Financial*, below is information you need to be aware of. We will be moving to a new credit card provider, and that means we won't be able to provide support or information on our website or in the branches for your CUETS Financial credit card. Although Sudbury Credit Union is no longer participating in the CUETS Financial credit card program, your credit card will continue to work. CUETS Financial will continue to provide support, service, and assume sole responsibility for all administrative and processing aspects of your current Mastercard credit card.

****Please watch for a letter from CUETS explaining this change and how they will continue to work with you following January 1, 2018.****

If you have been signing in to the Mastercard (www.cucardsonline.com) or CHOICE REWARDS® (www.choicerewards.ca) sites through the links on our website, be sure to save or bookmark the links before February 1, 2018 because we will be removing those links from our website.

What will stay the same?

You can continue to use your CUETS Financial Mastercard credit card after January 1, 2018, the same way you do today. You will have the same PIN, features and benefits, credit limit, interest rate(s) and fees. Your CUETS Financial Account Agreement and Disclosure Statement, as amended to date, will also remain unchanged. Please ensure your address is current with CUETS Financial so you will receive any notices from them.

If you have set up Credit Union Mastercard in your bill payments, you'll still be able to pay your bill online and in the branch. Please note that the name of the bill vendor will change from "Credit Union Mastercard" to "CUETS Financial Mastercard" effective January 15, 2018.

What will change?

Effective February 1, 2018, you won't see any direct links to the CUETS Financial or CHOICE REWARDS site on our website. When you login to www.choicerewards.ca, you will no longer see our name or logo on your landing page. Be sure to save the link before February 1, 2018.

We will no longer offer CUETS Financial credit cards in the branches, and unfortunately we won't be able to provide member service on your existing card. Please contact the CUETS Financial toll-free customer assistance number: **CUETS Financial Card Services 1-800-561-7849.**

Sudbury Credit Union's New Mastercard Program

In 2018, Sudbury Credit Union will be introducing a new line up of personal and corporate card products. Our new card offering will provide excellent options to our members.

We will keep you informed and provide greater detail on our new credit card program as we get closer to launch.

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