

Possible Delay In Receiving Statements From Canada Post

Sudbury Credit Union's mail delivery to members may be impacted eventhough the labour disruption at Canada Post has been brought to an end. Here are some important items to note:

- If you receive paper statements and require a copy of your September, October or November statements, you can obtain a complementary printed copy at your branch.
- If you require documentation for a term deposit maturity, mortgage renewal or other service need, or a replacement for an expiring MemberCard® debit card, please arrange for pickup at your branch.
- Bills and payments still have to be made on or prior to their due date.
- **We offer other alternatives to traditional mail for you to receive your monthly statement such as E-statement and encourage members to sign up now.**

Sudbury Credit Collabria MasterCard holders are reminded that:

- Cardholders are expected to continue to make payments by the due date during any postal disruption.
 - Cardholders can continue to make payments through online banking or in person at their credit union.
 - Balances, payment amount, minimum payment and due dates are available through:
 - MyCardInfo on the Collabria website.
 - Collabria Card Services at [1-855-341-4643](tel:1-855-341-4643)
 - Electronic statements are available through MyCardInfo
- New cards, replacement cards, statements and letters sent by mail may experience delays
- You are encouraged to sign-up for MyCardInfo and electronic statements.