

Possible Canada Post Disruption

Sudbury Credit Union's mail delivery to members may be impacted by a labour disruption at Canada Post. In the event that this occurs, here are some important items to note:

- If you receive paper statements and require a copy of your September 30, 2018 statement, you can obtain a complementary printed copy at your branch.
- If you require documentation for a term deposit maturity, mortgage renewal or other service need, or a replacement for an expiring MemberCard® debit card, please arrange for pickup at your branch.
- Bills and payments still have to be made on or prior to their due date.
- We offer other alternatives to traditional mail for you to receive your monthly statement such as E-statement and encourage members to sign up now.

Sudbury Credit Collabria MasterCard holders are reminded that:

- Cardholders are expected to continue to make payments by the due date during any postal disruption.
 - Cardholders can continue to make payments through online banking or in person at their credit union.
 - Balances, payment amount, minimum payment and due dates are available through:
 - MyCardInfo on the Collabria website.
 - Collabria Card Services at [1-855-341-4643](tel:1-855-341-4643)
 - Electronic statements are available through MyCardInfo
- New cards, replacement cards, statements and letters sent by mail may experience delays
- You are encouraged to sign-up for MyCardInfo and electronic statements.